

# ALA · VIP Lounge (departure)

Kazakhstan, Almaty, Almaty, terminal T2 International

TARIFFS ID 3551

|   | 1 adult   | Urgent<br>tariff | Children  |
|---|-----------|------------------|---|
| VIP Lounge (departure), Departure<br>International flight | 250,00 \$ | 300,00 \$        | 0 - 2 years - free of charge,<br>2 - 12 years - 250,00 \$ |

### **SERVICE DESCRIPTION**

## Departure:

- welcome in the premium class waiting room by a VIP employee;
- access to the VIP lounge:
  - o check-in at the exclusive VIP reception accompanied by an employee and a porter;
  - o food, drinks and alcoholic beverages;
  - o passport, customs and security procedures in the waiting room, accompanied by a VIP employee.
- passage to the boarding gate accompanied by a VIP employee.

### SERVICE DESCRIPTION

Cancellation of a confirmed application less than 48 hours before the provision of the service is a 100% penalty.

Failure to show up is a 100% penalty.

### **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): + \$ 50 per passenger.

#### **ADDITIONAL SERVICES**

| Extra time in the VIP Lounge (3 hours in advance)  Additional payment for additional time spent in the VIP Lounge. Payment for 3 additional hours. | 110,00\$ |
|--|----------|
| Conference room Providing access to the meeting room for business meetings. Payment for 1 hour.  | 125,00\$ |
| Access to VIP rooms (3 hours in advance) Access to separate VIP rooms with showers. Payment for 3 hours of stay.                                   | 290,00\$ |
|  |          |

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