

# **DLM** · VIP Terminal

Turkey, Dalaman, Dalaman, terminal CIP

TARIFFS ID 3464

	1 adult	Urgent tariff	Children
VIP Terminal	260,00€	310,00 €	0 - 2 years - free of charge, 2 - 6 years - 260,00 €

### SERVICE DESCRIPTION

#### Arrival:

- meeting passengers at the ramp with a nameplate;
- private transfer from the plane to the VIP terminal;
- visa processing on arrival at the VIP terminal (on request, for an additional fee, the cost of the visa is not included in the service);
- passport control at the VIP terminal;
- assistance with baggage collection;
- escort through customs control;
- porter service (included in the price);
- access to the CIP room:
  - $\circ~$  the price includes hot and cold snacks;
  - $\circ\,$  alcoholic and non-alcoholic beverages;
  - o meeting rooms;
  - ∘ Wi-Fi;
  - o chargers;
  - o departure board.
- escort to the parking lot;
- coordination of actions with the host party.

## Departure:

- meeting at the VIP terminal;
- check-in and baggage check-in at the VIP terminal;
- porter service (included in the price);
- passport control at the VIP terminal;
- access to the CIP room:
  - o the price includes hot and cold snacks;
  - o alcoholic and non-alcoholic beverages;
  - o Duty-Free (only for international flights);
  - o meeting rooms;
  - o Wi-Fi;
  - o chargers;
  - o departure board.
- private transfer from the terminal to the plane

#### SERVICE DESCRIPTION

Cancellation of a confirmed application less than 48 hours before the service is provided is a 100% penalty.

Failure to show up is a 100% penalty.

## **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): + 50 € per passenger.

## **IMPORTANT INFORMATION**

**Turkish** citizens need to get a departure stamp, which is placed only in the main terminal.

There is no kiosk for VAT refund in the VIP terminal, only in the main terminal.

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