

# VIE · VIP Service (Package Platinum)

Austria, Vienna, Wien-Schwechat, terminal VIP

TARIFFS ID 3053

	1 adult	2 adults (for passenger)	3+ adults (for passenger)	Urgent tariff	Children
VIP Service (Package Platinum)	800,00€	610,00€	547,00 €	1.000,00€	0 - 2 years - free of charge, 2 - 12 years - 800,00 €

#### SERVICE DESCRIPTION

#### **ARRIVAL**

- Meet and greet at the aircraft with the name board. Contact number of the passenger must be provided.
- Escorting of the passenger by separate vehicle in case of remote position of the aircraft to the VIP terminal.
- Immigration and Customs controls in the VIP lounge.
- The luggage will be delivered to the VIP lounge. Porter service (5 pieces of luggage is included, each extra piece + 120 euro)
- Snacks and drinks, shower facilities.
- Escorting of the passenger to the car.

#### **DEPARTURE**

- Meet and greet the passenger at the entrance of VIP terminal. You must provide a contact to contact the passenger.
- Check-in and baggage check-in in the VIP lounge. Porter service (5 pieces of luggage is included, each extra piece + 20 euro)
- Assistance with the Tax free refund.
- Snacks and drinks, shower facilities.
- Passport and customs controls in the VIP lounge.
- Escorting to the aircraft by the separate vehicle

#### SERVICE DESCRIPTION

Cancellation of a confirmed application less than 48 hours before the provision of the service is a 100% penalty. Failure to appear is a 100% penalty.

### **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): +200 € per passenger.

#### ADDITIONAL SERVICES

## Porter (up to 5 pieces of luggage)

Provision of a baggage carrier (up to 5 units) from and to the car. Additional payment is possible if the baggage limit is exceeded.

15,00€

Conference room (2 hours)

A room for negotiations and business meetings. Stay no more than 2 hours.

260,00€