



## ALA · VIP Lounge (arrival)

Kazakhstan, Almaty, Almaty, terminal T2 International

### TARIFFS

ID 3552

	1 adult	Urgent tariff (for passenger)	Children
Arrival			
International flight	220 \$	270 \$	0 - 2 years - free of charge, 2 - 12 years - 220 \$

### SERVICE DESCRIPTION

#### Arrival:

- the assistant meets the passenger at the aircraft ramp with a nameplate (it is necessary to provide a contact for communication with the passenger);
- delivery of the passenger to the VIP lounge in a separate car with remote boarding;
- passport and customs control in the VIP lounge;
- baggage collection in the VIP lounge;
- lounge bar services are included in the price (soft drinks and snacks)
- after completing the service, the passenger leaves the VIP on his own.

### CANCELLATION POLICY

Modification and cancellation of a confirmed application (less than 48 hours before the provision of the service) is a 100% penalty.  
Failure to show up is a 100% penalty.

### URGENCY

Urgent request (submitted less than 48 hours before the service is provided): + \$ 50 per passenger.

### ADDITIONAL SERVICES

Extra time in the VIP Lounge (3 hours in advance)	110 \$
Additional payment for additional time spent in the VIP Lounge. Payment for 3 additional hours.	
Conference room	125 \$
Providing access to the meeting room for business meetings. Payment for 1 hour.	
Access to VIP rooms (3 hours in advance)	290 \$
Access to separate VIP rooms with showers. Payment for 3 hours of stay.	

LLC «VIP Group»

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[vipgroup.ru/en](http://vipgroup.ru/en)



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