



ALA · VIP Lounge (departure)

Kazakhstan, Almaty, Almaty, terminal T2 International

TARIFFS

ID 3551

	1 adult	Urgent tariff (for passenger)	Children
Departure International flight	250 \$	300 \$	0 - 2 years - free of charge, 2 - 12 years - 250 \$

SERVICE DESCRIPTION

Departure:

- the passenger goes to the VIP lounge (it is necessary to provide a contact for communication with the passenger);
- check-in, baggage check-in in the VIP lounge;
- passport and customs control in the VIP lounge;
- lounge bar services:
 - the buffet;
 - alcoholic and non-alcoholic beverages.
- mother and child room;
- children's playroom;
- Wi-Fi;
- TV;
- The press
- showers;
- beauty salon;
- luggage storage;
- business center;
- smoking area;
- escort to the boarding gate;
- when the aircraft is parked remotely, the passenger is delivered to the aircraft in a separate car.

CANCELLATION POLICY

Modification and cancellation of a confirmed application (less than 48 hours before the provision of the service) is a 100% penalty.
Failure to show up is a 100% penalty.

URGENCY

Urgent request (submitted less than 48 hours before the service is provided): + \$ 50 per passenger.

ADDITIONAL SERVICES

Extra time in the VIP Lounge (3 hours in advance)	110 \$
Additional payment for additional time spent in the VIP Lounge. Payment for 3 additional hours.	
Conference room	125 \$
Providing access to the meeting room for business meetings. Payment for 1 hour.	
Access to VIP rooms (3 hours in advance)	290 \$
Access to separate VIP rooms with showers. Payment for 3 hours of stay.	

LLC «VIP Group»

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