

# ALA · VIP Lounge (departure)

Kazakhstan, Almaty, Almaty, terminal T2 International

TARIFFS ID 3551

	1 adult	Urgent tariff	Children
VIP Lounge (departure), Departure International flight	250,00 \$	300,00 \$	0 - 2 years - free of charge, 2 - 12 years - 250,00 \$

#### SERVICE DESCRIPTION

## Departure:

- the passenger goes to the VIP lounge (it is necessary to provide a contact for communication with the passenger);
- check-in, baggage check-in in the VIP lounge;
- passport and customs control in the VIP lounge;
- lounge bar services:
  - the buffet;
  - o alcoholic and non-alcoholic beverages.
- mother and child room;
- children's playroom;
- Wi-Fi;
- TV;
- The press
- showers;
- beauty salon;
- · luggage storage;
- business center;
- smoking area;
- escort to the boarding gate;
- when the aircraft is parked remotely, the passenger is delivered to the aircraft in a separate car.

### SERVICE DESCRIPTION

Cancellation of a confirmed application less than 48 hours before the provision of the service is a 100% penalty.

Failure to show up is a 100% penalty.

#### **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): + \$ 50 per passenger.

## **ADDITIONAL SERVICES**

#### Extra time in the VIP Lounge (3 hours in advance)

Additional payment for additional time spent in the VIP Lounge. Payment for 3 additional hours.

110,00\$

# Conference room

Providing access to the meeting room for business meetings. Payment for 1 hour.

125,00 \$

# Access to VIP rooms (3 hours in advance)

Access to separate VIP rooms with showers. Payment for 3 hours of stay.

290,00\$

Moscow, 3rd street of Yamsky field, house 2, building 13, room 13, room 5
INN 7714414634, KPP 771401001
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