



ALA · VIP Service

Kazakhstan, Almaty, Almaty, terminal T1

TARIFFS

ID 3138

	1 adult	Urgent tariff (for passenger)	Children
Departure Domestic flight	120 \$	170 \$	0 - 2 years - free of charge, 2 - 12 years - 60 \$
Arrival Domestic flight	100 \$	150 \$	0 - 2 years - free of charge, 2 - 12 years - 50 \$

SERVICE DESCRIPTION

Closing of the VIP lounge for renovation from August 15, previously until mid-November.

Departure:

- the passenger goes to the VIP lounge (you **must provide a contact to contact the passenger**);
- access to the VIP lounge:
 - registration process;
 - baggage check-in;
 - passing through passport and customs controls;
 - low-alcohol and non-alcoholic beverages;
 - hot and cold drinks;
 - snacks.
- escort to the boarding gate;
- when the aircraft is parked remotely, the passenger is transported to the aircraft in a separate car.

Arrival:

- the assistant meets the passenger at the aircraft ramp with a nameplate (you **must provide a contact to contact the passenger**);
- passenger transportation to the VIP lounge in a separate car with remote boarding;
- access to the VIP lounge:
 - passing through passport and customs controls;
 - baggage collection.
- after completing the service, the passenger leaves the lounge on their own.

CANCELLATION POLICY

Modification and cancellation of a confirmed application (less than 48 hours before the provision of the service) is a 100% penalty.
Failure to show up is a 100% penalty.

URGENCY

Urgent request (submitted less than 48 hours before the service is provided): + \$ 50 per passenger.

IMPORTANT INFORMATION

The VIP lounge will be closed for renovation from August 15, previously until mid-November.

ADDITIONAL SERVICES

LLC «VIP Group»

8 (495) 508-00-08

vipgroup.ru/en



Moscow, 3rd street of Yamsky field, house 2, building 13, room 13, room 5

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