

# GYD · VIP Service (Salam Platinum)

Azerbaijan, Baku, Heydar Aliyev, terminal T1, T2

TARIFFS ID 3327

	1 adult	Urgent tariff (for passenger)	Children
VIP Service (Salam Platinum), Arrival	160,00\$	210,00\$	0 - 2 years - free of charge, 2 - 12 years - 80,00 \$
VIP Service (Salam Platinum), Departure	200,00\$	250,00 \$	0 - 2 years - free of charge, 2 - 12 years - 100,00 \$

### SERVICE DESCRIPTION

#### Arrival:

- meeting at the entrance to the terminal from the teletrap;
- informing passengers about visa rules and providing assistance in obtaining a visa;
- individual escort of the passenger to the border control point and ensuring passage through a separate counter;
- individual escort of the passenger to the baggage claim point;
- porter services (identification of luggage, handing it to the passenger in the hall of the Baku Club and transportation of luggage to the stop;
- using the services of the Baku Club (for a convenient pastime until the time of baggage collection):
  - o a variety of dishes;
  - o drinks;
  - o comfortable furniture;
  - o Wi-Fi;
  - o media;
  - o cable TV.
- escort of the passenger to the customs control point;
- providing consulting assistance in filling out the customs declaration;
- escort the passenger to the exit of the arrival hall.

### Departure:

- the passage of cars to the first lane in front of Terminal 1;
- special passage for cars in front of the Salam Lounge
- meeting passengers at the Salam Lounge
- Check-in and baggage check-out directly at the Salam Lounge
- escort to the service room:
  - o a varied diet;
  - o alcoholic and non-alcoholic beverages;
  - o comfortable furniture;
  - o Wi-Fi;
  - o media;
  - o cable TV.
- an invitation to undergo procedures (aviation security, customs and border control) and an invitation to the waiting room "Business class":
  - o various types of alcoholic and non-alcoholic beverages;
  - o comfortable furniture;
  - o Wi-Fi;
  - o media;

- ∘ cable TV;
- $\circ\,$  escort to the appropriate boarding gate.

# **SERVICE DESCRIPTION**

Cancellation of a confirmed application less than 48 hours before the provision of the service is a 100% penalty. Failure to show up is a 100% penalty.

# **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): + 50 € passenger.

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