

# LHR · VIP Service (Windsor Suite)

United Kingdom, London, Heathrow, terminal T5

**TARIFFS ID 3088** 

1 adult	2 adults (for passenger)	3+ adults (for passenger)	Urgent tariff (for passenger)	Children
4.185 £	2.095 £	1.395 £	4.245 £	0 - 2 years - free of charge, 2 - 12 years - 4.185 £

## SERVICE DESCRIPTION

Only for **first** and **business class** passengers.

## Arrival:

- meeting at the plane ramp;
- private transfer from the plane to the VIP lounge;
- access to the VIP lounge (one hour stay included):
  - o passing through passport control
  - o baggage claim
  - o light snacks and drinks;
- transfer to the destination (free for up to 40 km from Heathrow Airport, then for an additional fee).

## Departure:

- transfer from the destination (free for up to 40 km from Heathrow Airport, then for an additional fee);
- meeting in the VIP lounge;
- access to the VIP lounge (two hours stay included):
  - o personal concierge;
  - o check-in for the flight;
  - o baggage check-in;
  - o passing through passport control;
  - o light snacks;
  - o drinks.
- private transfer from the terminal to the plane.

## **CANCELLATION POLICY**

The service is non-refundable. Failure to appear is a 100% penalty.

## **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): + 60 GBP per passenger.

## IMPORTANT INFORMATION

Only for first and business class passengers.