VIP GROUP
LOUNGES

# MAD · VIP Service

Spain, Madrid, Madrid-Barajas, terminal T1, T2, T3, T4

## TARIFFS

ID 3537

| 1 adult | 2 adults (for passenger) | Urgent tariff (for passenger) | Children |
|---|---|---|---|
| 305 € | 180 € | 355 € | 0 - 2 years - free of charge,<br>2 - 12 years - 305 € |

## SERVICE DESCRIPTION

**Departure:**

- meeting at the departure terminal;
- escort:
  - through the check-in and baggage drop-off desk (porter services are not included in the price and are available for an additional fee);
  - escort through passport control;
  - escort to the departure gate.

**Arrival:**

- meeting passengers with a nameplate at the exit of the teletrap;
- escort:
  - through passport control;
  - assistance with baggage collection;
  - through customs control (porter services are not included in the price and are provided for an additional fee);
  - escort to the parking lot.
- coordination of actions with the host party.

## SERVICE DESCRIPTION

Cancellation of a confirmed application (less than 48 hours before the service is provided) is a 100% penalty.

Failure to show up is a 100% penalty.

## URGENCY

Urgent request (submitted less than 48 hours before the service is provided): + $ 50 per passenger.

## ADDITIONAL SERVICES

Porter (up to 5 piece of luggage) — 140 €

Luggage delivery from/to the car is provided if there is an available employee. The cost is for 5 pieces of luggage.