

# NQZ · VIP Lounge

Kazakhstan, Astana, Nursultan Nazarbaev, terminal VIP

TARIFFS ID 3036

	1 adult	Urgent tariff (for passenger)	Children	
VIP Lounge, Departure Domestic flight	115,00\$	165,00 \$	0 - 4 years - free of charge, 4 - 15 years - 57,50 \$	
VIP Lounge, Arrival Domestic flight	105,00\$	155,00 \$	0 - 4 years - free of charge, 4 - 15 years - 52,50 \$	
VIP Lounge International flight	150,00\$	200,00 \$	0 - 4 years - free of charge, 4 - 15 years - 75,00 \$	

### SERVICE DESCRIPTION

#### Arrival:

- meeting at the exit of the teletrap with a nameplate or, in the case of remote aircraft parking, meeting under the side and a separate transfer to the terminal;
- receipt and delivery of baggage by the agent;
- passing border and customs control;
- local telephony;
- soft drinks;
- WI-FI;
- magazines in Russian, Kazakh and English;
- escort to the parking lot.

### Departure:

- separate entrance in the departure terminal building (the place will be indicated in the booking confirmation);
- separate reception desk;
- movers' services;
- baggage check-in marked with an individual VIP tag;
- separate border control desk;
- local telephony;
- soft drinks and snacks;
- WI-FI;
- magazines in Russian, Kazakh and English;
- escort to the departure gate, in case of remote parking of the aircraft, a separate transfer under the ramp.

## SERVICE DESCRIPTION

Cancellation in less than 48 hours is a 100% penalty. The penalty for non-appearance is 100%.

### **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): + \$50 per passenger.

LLC «VIP Group» 8 (495) 508-00-08 vipgroup.ru/en



Moscow, 3rd street of Yamsky field, house 2, building 13, room 13, room 5
INN 7714414634, KPP 771401001
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