



## NQZ · VIP Lounge

Kazakhstan, Astana, Nursultan Nazarbaev, terminal VIP

### TARIFFS

ID 3036

	1 adult	Urgent tariff	Children
VIP Lounge, Departure Domestic flight	115,00 \$	165,00 \$	0 - 4 years - free of charge, 4 - 15 years - 57,50 \$
VIP Lounge, Arrival Domestic flight	105,00 \$	155,00 \$	0 - 4 years - free of charge, 4 - 15 years - 52,50 \$
VIP Lounge International flight	150,00 \$	200,00 \$	0 - 4 years - free of charge, 4 - 15 years - 75,00 \$

### SERVICE DESCRIPTION

#### Arrival:

- meeting at the exit of the teletrap with a nameplate or, in the case of remote aircraft parking, meeting under the side and a separate transfer to the terminal;
- receipt and delivery of baggage by the agent;
- passing border and customs control;
- local telephony;
- soft drinks;
- WI-FI;
- magazines in Russian, Kazakh and English;
- escort to the parking lot.

#### Departure:

- separate entrance in the departure terminal building (the place will be indicated in the booking confirmation);
- separate reception desk;
- movers' services;
- baggage check-in marked with an individual VIP tag;
- separate border control desk;
- local telephony;
- soft drinks and snacks;
- WI-FI;
- magazines in Russian, Kazakh and English;
- escort to the departure gate, in case of remote parking of the aircraft, a separate transfer under the ramp.

### SERVICE DESCRIPTION

Cancellation in less than 48 hours is a 100% penalty. The penalty for non-appearance is 100%.

### URGENCY

Urgent request (submitted less than 48 hours before the service is provided): + \$50 per passenger.



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