

# SIN · VIP Lounge «Quayside»

Singapore, Singapore, Changi, terminal T1, T2, T3, T4

TARIFFS ID 3370

1 adult	Urgent tariff (for passenger)	Children
570 \$	713 \$	0 - 2 years - free of charge, 2 - 12 years - 570 \$

## **SERVICE DESCRIPTION**

#### Departure:

- meeting with a personal agent in the VIP terminal;
- VAT refund and baggage packing on request;
- escort through the check-in desk and baggage check-in at the VIP terminal (the price includes two pieces of luggage per passenger, over is paid additionally);
- escort through passport control and aviation security service in the VIP terminal;
- access to the VIP lounge (the price includes an hour stay):
  - buffet;
  - drinks;
  - o TV;
  - o Wi-Fi;
  - tablets;
  - o press;
  - o massage chairs;
  - o concierge services;
  - ∘ VAT refund;
  - o international telephony;
  - $\circ$  terrace with smoking area;
  - o exhibition of Asian contemporary art;
  - o rest rooms (advance booking is welcome);
  - o gym;
  - showers;
  - o locker room.
- transfer by golf cart to the departure gate.

### Arrival:

- meeting at the arrival gate with a nameplate;
- transfer by golf cart to the VIP terminal;
- escort through passport control in the VIP terminal;
- baggage collection at the VIP terminal (the price includes two pieces of baggage per passenger, over is paid additionally);
- escorting through customs control in the VIP terminal;
- escort to the parking lot;
- · coordination of actions with the host party.

#### **CANCELLATION POLICY**

Cancellation and modification of a confirmed application (less than 48 hours before the service is provided) is a 100% fine. Failure to appear is a 100% penalty.

#### **URGENCY**

Urgent request (submitted less than 48 hours before the service is provided): + 25% per passenger.

Overnight mark-up (22:00 - 07:00): + 25% on arrival.

Holiday surcharge - 30% per passenger:

- public holidays;
- Chinese New Year January 27 February 1, 2025.

#### **IMPORTANT INFORMATION**

Extra charge for booking (departure or arrival) at terminal T4: + \$ 150 per passenger.

#### **ADDITIONAL SERVICES**

Porter (more than 2 piece of luggage)

Delivery of non-standard additional baggage (over two units per reservation) from/to the car. It is provided if there is an available employee. Payment for each piece of baggage.

Greeters and mourners

Access to the VIP lounge for greeters and mourners (no more than 2 hours).

LLC «VIP Group» 8 (495) 508-00-08 vipgroup.ru/en



Moscow, 3rd street of Yamsky field, house 2, building 13, room 13, room 5
INN 7714414634, KPP 771401001
09.05.2025