



## SVO · VIP lounge

Russia, Moscow, Sheremetyevo, terminal B

### TARIFFS

ID 2969

	1 adult	2 adults (for passenger)	Urgent tariff	Children
VIP lounge Domestic flight	360,64 \$	350,37 \$	429,48 \$	0 - 2 years - free of charge, 2 - 12 years - 180,32 \$

### SERVICE DESCRIPTION

#### Departure:

- meeting in the VIP lounge (for timely completion of pre-flight formalities, arrival is recommended no later than 01:20 before departure) or by an employee of the VIP Group from the car and assistance with luggage (up to 3 units);

Please inform us about your arrival at the airport 15-20 minutes in advance. The directions to the VIP lounge are in the description.

- check-in and baggage check-in by an agent in the VIP lounge. It is possible to request an aviation security officer to open the luggage for inspection.
- escort to the departure gate (if the board is parked remotely, there is a separate transfer for VIP passengers under the plane ramp).

#### Arrival:

- meeting of VIP passengers by an agent of the VIP lounge at the exit of the teletrap or under the ramp of the aircraft with the sign "VIP International" (on request, a meeting with a nameplate is possible for a fee);
- collecting luggage tags and escorting to the VIP lounge;
- baggage collection in the VIP lounge;
- independent departure from the VIP lounge or, upon request, escort by a VIP Group agent to the car;
- assistance with luggage (up to 3 units).

### SERVICE DESCRIPTION

Cancellation of a confirmed application less than 2 hours before arrival or 4 hours before departure is a 100% penalty.

Failure to show up is a 100% penalty.

### URGENCY

Urgent request (submitted less than 24 hours before the service is provided): + 6.700 ₺ per passenger.

#### IMPORTANT INFORMATION

Please note that if the passenger does not see the VIP lounge agent when exiting the aircraft, it is necessary to immediately call the phone without leaving the common room to promptly resolve the situation.

*If passengers do not report the difficulty on the spot, the service is considered completed and is subject to 100% payment.*

To visit the VIP lounge **with animals**, you need to arrange an additional service "**Pet transportation**".

### ADDITIONAL SERVICES

**Porter (up to 3 pieces of luggage)**

Baggage porter services - baggage delivery from and to the aircraft (provided if there is an available employee). Payment for 3 pieces of luggage. Additional payment is possible if the baggage limit is exceeded.

**Free****Luggage carrier to the car (up to 3 units)**

Доставка багажа (до 3 единиц) до автомобиля.

**Free****Conference room**

A meeting room for business meetings.

**51,37 \$****Meeting with a nameplate (3 passengers)**

Individual meeting with a nameplate at the ramp or exit from the teletrap. Payment for meeting 3 passengers.

**48,29 \$****Personal assistance**

Personal support at the airport - meeting from the car, seeing off to the car, assistance with luggage, assistance in solving non-standard situations.

**30,82 \$****Transportation of a pet**

Stay in the VIP lounge with an animal. Payment for 1 animal.

**48,29 \$**

LLC «VIP Group»

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