



## SVO · VIP lounge

Russia, Moscow, Sheremetyevo, terminal C

### TARIFFS

ID 2972

	1 adult	2 adults (for passenger)	Urgent tariff (for passenger)	Children
VIP lounge International flight	372,20 \$	362,54 \$	440,84 \$	0 - 2 years - free of charge, 2 - 12 years - 186,10 \$

### SERVICE DESCRIPTION

#### Departure:

- separate entrance to the VIP parking
- access to the VIP lounge:
  - packing of luggage;
  - check-in and baggage handling by an agent in the VIP lounge;
  - waiting for departure in the VIP lounge;
  - business center services (communications, office equipment, Internet);
  - TV, press;
  - children's play area;
  - escort to Duty-Free shops.
- for an additional fee:
  - bar and restaurant services;
  - meeting rooms;
  - a gift shop.
- priority passage of passport control, aviation security services;
- escort to the boarding gate;
- transfer by golf cart.

#### Arrival:

- meeting passengers with the "VIP" sign from the teletrap;
- private transfer (golf cart or bus);

**Attention!** If the passenger does not see the VIP lounge agent when exiting the aircraft, it is necessary to immediately (without leaving the common room) call [+7 \(495\) 508-00-08](tel:+74955080008) to promptly resolve the situation.

*If passengers do not report the difficulty on the spot, the service is considered completed.*

- priority passage of passport and customs controls;
- baggage collection in the VIP lounge.

### SERVICE DESCRIPTION

Cancellation of a confirmed application:

- less than 2 hours before arrival – a fine of 100%;
- less than 4 hours before departure – a 100% penalty.

Failure to show up is a 100% penalty.

URGENCY

Urgent request (submitted less than 24 hours before the service is provided): + 7.100 ₺ per passenger.

IMPORTANT INFORMATION

**Attention!** The export of cash and traveler's checks is subject to mandatory declaration if the amount exceeds \$ 10,000.

If you need to stay in the VIP lounge **with animals**, you need to arrange an additional service "**Pet transportation**".

ADDITIONAL SERVICES

Porter (up to 6 pieces of luggage)	Free
Baggage porter services - baggage delivery from and to the aircraft (provided if there is an available employee). Payment for 6 pieces of luggage. Additional payment is possible if the baggage limit is exceeded.	
Porter (up to 6 pieces of luggage)	Free
Provision of a baggage carrier (up to 6 units) from and to the car. Additional payment is possible if the baggage limit is exceeded.	
Conference room	53,17 \$
A meeting room for business meetings.	
Personal assistance	34,80 \$
Personal support at the airport - meeting from the car, seeing off to the car, assistance with luggage, assistance in solving non-standard situations. The cost for each person accompanied.	
Meeting with a nameplate (3 passengers)	48,34 \$
Individual meeting with a nameplate at the ramp or exit from the teletrap. Payment for meeting 3 passengers.	
Transportation of a pet	48,34 \$
Stay with an animal in the VIP lounge upon departure. Payment for 1 animal.	
Access of mourners to the VIP lounge (up to 3 people)	Free
Access for 3 accompanying persons to the VIP lounge.	
Welcome access to the VIP lounge (up to 3 people)	Free
Access for 3 meeting persons to the VIP lounge.	