

VIE · VIP Service «Package Platinum»

Austria, Vienna, Wien-Schwechat, terminal VIP

TARIFFS ID 3053

1 adult	2 adults (for passenger)	3+ adults (for passenger)	Urgent tariff (for passenger)	Children
840 €	640 €	580 €	1.070 €	0 - 6 years - free of charge, 6 - 12 years - 840 €

SERVICE DESCRIPTION

Departure:

- personal agent;
- meeting at the VIP terminal;
- the possibility of a meeting for 4 mourners to the plane ramp;
- access to the VIP terminal (stay for 3 hours):
 - o check-in for the flight;
 - o baggage check-in;
 - o passing through passport control;
 - o ordering from the menu;
 - o drinks;
 - o champagne;
 - o showers;
 - o support and assistance with Tax Refund (by prior arrangement);
 - o concierge service.
- private transfer from the terminal to the plane.

Arrival:

- · personal agent;
- meeting at the plane ramp;
- meeting opportunity for 4 greeters up to the plane ramp;
- private transfer from the plane to the terminal;
- access to the VIP terminal (stay for 3 hours):
 - o passing through passport control;
 - baggage collection;
 - o ordering from the menu;
 - o drinks;
 - o champagne;
 - showers;
 - $\circ\,$ concierge service.
- parking escort:
 - o for greeters coordination of actions with the receiving party;
 - on the car free Parking (for a week) and valet parking;
 - o transfer to your destination in Vienna.

CANCELLATION POLICY

Less than 48 hours before the service is provided:

- cancellation of a confirmed application is a fine of 100%;
- changing the reservation is a fine of € 230 per request.

Failure to appear is a 100% penalty.

URGENCY

Urgent request (submitted less than 48 hours before the service is provided): + 230 € per passenger.

ADDITIONAL SERVICES

Porter (more than 3 pieces of luggage)

Provision of a baggage handler from and to the car:

• 3 pieces of luggage - free of charge;

50 €

• exceeding the baggage limit - payment for 1 piece of baggage.

Extra hour (06:00 - 22:30)

390 €

Payment for additional time spent in the VIP terminal. Payment for 1 hour.

Extra hour (22:30 - 06:00)

Payment for additional time spent in the VIP terminal. Payment for 1 hour.

280 €

LLC «VIP Group»

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